**Winter (December – February)**

**Guest Services**

Guest services involve the daily tasks that keep Our Chalet running and functioning as in any hospitality setting, that allow us to welcome guests into our beautiful mountain home.

- Catering for staff and guests - breakfast, lunch and dinner.
- Cleaning bathrooms and common areas, resetting guest rooms and general house chores.
- Giving Our Chalet tours to the visitors.
- Serving customers in the on-site shop.
- Assisting in grounds and maintenance jobs such as snow clearing and recycling.
- Assisting with administration such as checking in guests, entering data and similar.

**Winter Day Programme**

When we have guests staying with us they will either be event participants or independent guests. We run programme for event guests and sometime independent guests also have the chance to opt in. Depending on guest numbers, volunteers will have a chance to lead some of the following programmes:

- Woodcarvers hike
- Engstligen hike with snow bbq and snow tubing
- Hike and sledge
- Cross country skiing
- Snowshoeing
- Christmas and New Year
- On site day - making fires, crafts, igloo building
- Some guests will book special programme so on occasion there will be opportunity to try different activities too, but these are subject to guest bookings and requests.

At the beginning of the Winter Season there may not be much snow. It tends to start falling in December so you have a chance to see Adelboden turn from green to white. It’s a busy start to the season as Winter Training is followed by Christmas and New Year, but where could you have a more exciting or festive looking holiday season?

Possible events taking place:

- Christmas in the Alps
- New Year’s Break
- Rover Week
- Ski Packages
- Winter Adventure Packages
- Mini Breaks
- Backcountry and Avalanche training

Please note that the events running are subject to change and are dependent on guest bookings.

**Evening Programmes**

- Indoor and outdoor games, campfires, craft activities, evening hikes, international evenings and many more!