**Spring (March - May)**

**Guest Services**

Guest services involve the daily tasks that keep Our Chalet running and functioning as in any hospitality setting, that allow us to welcome guests into our beautiful mountain home. In Spring much of the role is based around Guest Services and the transition from Winter to Summer.

- Catering for staff and guests – breakfast, lunch and dinner.
- Cleaning bathrooms and common areas, resetting guest rooms and general house chores.
- Giving Our Chalet tours to the visitors.
- Serving customers in the on-site shop.
- Assisting in grounds and maintenance jobs such as snow clearing and recycling.
- Assisting with administration such as checking in guests, entering data and similar.

**Spring Day Programme**

When we have guests staying with us they will either be event participants or independent guests. We run programme for event guests and sometime independent guests also have the chance to opt in. Depending on guest numbers, volunteers will have a chance to lead some of the following programmes:

- Woodcarvers hike
- Engstligen hike with Snow BBQ and snow tubing
- Hike and sledge
- Cross country skiing
- Snowshoeing
- Easter celebrations,
- On site day - making fires, crafts, igloo building
- Some guests will book special programme so on occasion there will be opportunity to try different activities too, but these are subject to guest bookings and requests.

Spring is the season of change. Some programme activities at the beginning of the season will be more similar to Winter. However, some programme at the end of the season will be different. The snow tends to have disappeared from around our Chalet level by mid-April though occasional snowfall after this is possible.

Possible events taking place:

- Spring Break (x2)
- Helen Storrow Seminar
- Ready Steady Go Week
- Mini Breaks
- Trefoil trips

Please note that the events running are subject to change and are dependent on guest bookings.

**Evening Programmes**

- Indoor and outdoor games, campfires, craft activities, evening hikes, international evenings and many more!