

## **Autumn (September - October)**

### **Guest Services**

Guest services involve the daily tasks that keep Our Chalet running and functioning as in any hospitality setting, that allow us to welcome guests into our beautiful mountain home.

- Catering for staff and guests - breakfast, lunch and dinner.
- Cleaning bathrooms and common areas, resetting guest rooms and general house chores.
- Giving Our Chalet tours to the visitors.
- Serving customers in the on-site shop.
- Assisting in grounds and maintenance jobs such as wood preparation and recycling.
- Assisting with administration such as checking in guests, entering data and similar.

### **Autumn Day Programme**

When we have guests staying with us they will either be event participants or independent guests. We run programme for event guests and sometime independent guests also have the chance to opt in. Vollies will have a chance to lead programme such as:

- On site day - making fires, crafts, orienteering and eco hut activities
- Adventure park - high ropes, zip wire and climbing course
- Via ferrata
- Elsiggen hike
- Engstligen hike
- Woodcarvers hike
- Bunderspitz hike (more of a night than a day programme!)
- Thun excursion
- Interlaken excursion

Possible events taking place:

- Alpine Adventure Week
- Walking Week
- International Friendship Event
- Rise Up Singing Weekend
- Swiss Experience Week
- October half term (x2)
- Mini breaks

Please note that the events running and programme are subject to change and are dependent on guest bookings.

### **Evening Programmes**

- Indoor and outdoor games, campfires, craft activities, evening hikes, international evenings and many more!